

WELCOME



The Wildings Hotel

Dear Guest,

Welcome to The Wildings Hotel and Tudno's Restaurant, we hope you enjoy your stay with us. We look forward to the opportunity to look after you during your stay, now and in the future. If you require any help or information during your stay please ask one of our friendly members of staff who are on hand to assist you.

Ian took over The Wildings in December 2018 after falling in love with Llandudno and its beautiful surroundings. Over the first two years we spent time re-decorating and improving the facilities at The Wildings, along with operating as a bed and breakfast and meeting new and regular guests alike. In 2021 we were lucky enough to stumble upon an exciting opportunity which involved incorporating The St Tudno Hotel with The Wildings making us a 31 bedroom hotel with both a bar and restaurant. From that moment onwards it's been really exciting for us, expanding on we already offered as a small bed and Tudno's much broader offerings, to breakfast and combining it with that create what we hope is a truly memorable experience in one of Llandudno's finest hotels.

We are proud to be a family run establishment and work hard to ensure your stay with us is as enjoyable as possible, so please don't be afraid to see one of us with any queries you may have. We pride ourselves on our reputation and service standards and therefore would appreciate it if you speak to us directly if you have any feedback, both positive and negative to ensure we continue to maintain our high standards for all our guests. We love to read the comments in our visitors book so please feel free to leave us a few words during your stay or before you depart, you will find this by reception. Also, with review sites such as trip advisor and [bookings.com](https://www.bookings.com) proving so popular we would appreciate it if you could take a few minutes to post us a review or like us on Facebook.

We have enclosed further details and information within this folder that we think you might find useful.

We really do hope that you enjoy your stay here with us at The Wildings Hotel.

Kind regards,
Ian and the team

Essential Guest Information



WIFI

Complimentary WI-FI is available throughout the hotel, including all guest bedrooms and public areas.

Network – The Wildings Hotel

To connect, select the network and follow the on-screen instructions to access our free WI-FI service



Reception & Assistance

Our reception team are available from 08:00 – 22:00 to assist with any questions, requests, or local recommendations. If reception is unattended, please ring the bell and a member of our team will be with you shortly. You can also contact reception directly from your room using your room telephone by dialing “0”



Check-Out

Check-Out time: 10:30

If you would like a later check-Out, please contact reception. Subject to availability, we will be happy to discuss the available options and charges.



Security

For the comfort and safety of all guests:

- The main entrance is locked during the evening.
- Your “Blue” key provides access to the front door.
- please ensure the entrance door closes securely behind you when entering or leaving the hotel.
- Always lock your room when leaving and keep valuables secure.

The hotel is monitored by 24-hour CCTV for guest safety.

Essential Guest Information



Night Emergencies

Should you require urgent assistance after Reception closes at 22:00, a member of the management team will be available on-site.

You can contact us by:

- Dialling **0** from your room telephone
- Calling **01492 874411**

Please use these contact methods for emergencies or urgent assistance outside reception times.



Parking Information

Unfortunately, we are unable to offer guest parking due to local authority restrictions.

If you require parking during your stay, our reception team will be happy to provide advice on nearby parking options and the most convenient locations within Llandudno.

Please speak to a team member if you need assistance.



Luggage Assistance & Storage

If you require assistance with your luggage, our team will be happy to help during reception opening hours.

For the best service, please notify reception at least 15 minutes in advance. Complimentary short-term luggage storage is also available before check-in or after check-out.



Ironing Facilities

Irons and ironing boards are available for guest use.

Please contact reception and a member of the team will be happy to assist

Essential Guest Information



Newspapers

Newspapers can be ordered through reception and are subject to availability.

To ensure your preferred newspaper is available, please place your order with reception by the day before it is required.

Please note that charges may apply



Housekeeping

Guest rooms are serviced daily between **10:00 – 15:00**.

If you do not require housekeeping, please place your “Do Not Disturb” sign on your door.

Outside of these servicing hours, we may be unable to provide a full room clean. however, our team will be happy to assist with:

Fresh towels

Toiletries

Tea and Coffee replenishments

Additional room amenities.

Please contact reception if there is anything you require during your stay.



Left Something Behind?

If you believe you have left an item behind, please contact reception as soon as possible.

All items found within the hotel are logged and stored in accordance with our lost property procedure. While we will make every effort to reunite guests with their belongings, we cannot accept responsibility for items that are not recovered.

Where items need to be returned by post, postage and packaging charges will apply.

Essential Guest Information



Smoking Policy

The wildings hotel is a completely non-smoking property. Smoking, including cigarettes, cigars and electronic cigarettes (Vapes), are not permitted in guest bedrooms or any indoor public areas.

A designated smoking area is available on the outdoor terrace for your convenience

Please note that a **£100** cleaning charge will be applied if guests are found smoking within the hotel building

Thank you for helping us maintain a safe and comfortable environment for all guests.



Fire Alarm Testing

For the safety of our guests and team, we carry out routine fire alarm testing.

Fire alarm tests take place every Monday at approximately 11:00

During the scheduled test, there is no need to evacuate the building. We apologise for any inconvenience and thank you for your understanding.



Fire Evacuation Procedure

In the event of a genuine emergency, the fire alarm will sound continuously.

If this Occurs:

- Leave the building immediately using the nearest safe exit.
- Follow the evacuation route displayed on the back of your bedroom door.
- Do not use lifts
- Proceed to the designated assembly point and await further instructions.

Please note that occasional fire drills may be conducted as part of our safety procedures. Advance notice will be displayed within the hotel whenever possible

DINING TIMES

Breakfast	08:00 – 10:00
Lunch	12:00 – 15:00
Early Bird	15:00 – 17:30
Dinner	17:00 – 20:30
Bar	12:00 – 23:00

DRINK AND DINING AREAS



Located just behind the reception area, Tudno's main restaurant offers the perfect setting for your dining experience. Join us for breakfast between 08:00 and 10:00, or for dinner service starting at 17:30. To maintain a comfortable and accommodating atmosphere for everyone, our restaurant is a pet free environment.

Relax and dine alongside beautiful views in our bar lounge and seafront lounge.

Perfect for guests travelling with pets, these areas are fully pet- friendly and open for dining throughout the day. Join us for breakfast 08:00 – 10:00, Lunch 12:00 – 15:00, Our early bird menu 15:00 – 17:30, or our dinner service starting at 17:30



Enjoy dining al fresco on our beautiful outside terrace. It is the ideal setting for a relaxed lunch, a catch up over our Early bird menu, or a scenic evening meal. We love welcoming your furry friends, as the terrace is fully pet – friendly. Service is subject to weather conditions, so please check with our team on the day

Local Services

Medical

Doctors:

Mostyn House Medical Centre

Mostyn Broadway

LL30 1YL

01492 860401

Out of hours number-

03001235566

Craig Y Don Medical Practice

Clarence Road

LL30 1TA

01492 864540

Dentist:

Madoc Dental Care

3 Madoc Street

LL30 2TL

01492 870525

Optician:

Specsavers

Victoria Centre

Mostyn Street

LL30 2NG

01492 877077

Pharmacy:

Savers

76 Mostyn Street

LL30 2SB

01492 870741

Other Services

Taxis:

Interlink/ Alliance

01492 878787

Post Office:

TJ Jones

101 Mostyn Street

LL30 2NY

Venue Cymru

(Theatre / Tourist information center):

The Promenade

Penrhyn Crescent

LL30 1BB

01492 872000

Pet Service

Murphy & Co

Veterinary Practice

The Old Smokery, Builder ST

W, Llandudno, LL30 1HH

01492 878581

Emergency Services:

CALL 999 for Fire services, Ambulance and
Police

NON- EMERGENCY: CALL 101

Dog Friendly things to do in and around Llandudno

Restaurants/ Cafes / Pubs

Dudley & Georg's – 127 Mostyn St, Llandudno LL30 2PE

The Kings Head – Old Rd, Llandudno LL30 2NB

The Snowdon – 11 Tudno St, Llandudno LL30 2HB

Mulbery, Conwy Marina – Conwy Marina Ellis Way, Conwy LL32 8GU

The Albert – 56 Madoc St, Llandudno LL30 2TW

Rhos Fynach Tavern – Rhos Promenade, Rhos on Sea, Colwyn Bay LL28 4NG

The Irish Bar–137 Mostyn St, Llandudno LL30 2PE

The Cross Keys – 26–28 Madoc Street, Llandudno LL30 2TL

The Queen Victoria – 4 Church Walks, Llandudno LL30 2HD

Randolph Turpin Bar & Captains table – The Summit Complex, Great Orme, Great Ormes Head, Llandudno LL30 2XF

Beaches

West Shore – 1 mile

Colwyn Bay – 7 miles

Deganwy – 2.3 miles

Conwy Morfa – 7 miles

Rhos – on– Sea– 5 miles

Abergele Pensarn – 13.9 miles

Sight Seeing

Fairy Glen– Betws Y Coed– Rocky, tree-lined ravine with paths beside a winding creek & resident sprites according to legend– (Please note that the Glen is cash only and there is no waste bins or toilets in the Fairy Glen so please prepare for the journey. The village is just 2.2 miles away.)

Ffestiniog & Welsh Highland Railway– www.festrail.co.uk

City Sight Seeing– hop on/ off bus– Seasonal– Llandudno Hop-on Hop-Off Tourist Bus Tours | City Sightseeing© (city-sightseeing.com)

Dingle Nature Reserve– The woodland is dense, which helps keep you dry if you find yourself visiting on a rainy day. This is an incredibly peaceful place to bring your dog, a tranquil, clean and safe place to escape to, you may well even see a rare red squirrel or two!

Home Front Museum– Exhibits showcasing life for civilians during World War II, including recreations of shops & homes.

Conwy Water Gardens– Wildlife-rich site for coarse fishing and a nature trail, plus an aquatic centre and pancake house.

Happy Valley– Home to wildlife animals and plants, family walks, a putting green, a ski slope and the cable car base station, all situated on the side of the Great Orme in Llandudno.

Great Orme Tramway & Country park– Seasonal– The Great Orme Tramway is Britain's only funicular, or cable-hauled, tramway that travels on public roads. Delighting visitors since it opened in 1902. The Tramway climbs a mile (1500m) through the Great Orme Country Park and Nature Reserve to the Great Orme's spectacular summit.

Telephone Numbers

To call Reception, dial 0

To call another room, see the list of extensions below. Dial the number and press send

Room Number	Extension Number
Room 1	1001
Room 2	1002
Room 3	1003
Room 4	1004
Room 5	1005
Room 6	1006
Room 7	1007
Room 8	1008
Room 9	1009
Room 10	1010
Room 11	1011
Room 12	1012
Alice Suite	1013
Room 14	1014
Room 15	1015
Room 16	1016
Rhoda Suite	1017
Room 18	1018
Room 19	1019
Room 20	1020
Room 21	1021
Room 22	1022
Room 23	1023
Room 24	1024
Room 25	1025
Room 26	1026
Room 27	1027
Room 28	1028
Room 29	1029
Room 30	1030