

WELCOME



THE  WILDINGS HOTEL
& TUDNO'S  RESTAURANT

Dear Guest,

Welcome to The Wildings Hotel and Tudno's Restaurant, we hope you enjoy your stay with us. We look forward to the opportunity to look after you during your stay, now and in the future. If you require any help or information during your stay please ask one of our friendly members of staff who are on hand to assist you.

Ian took over The Wildings in December 2018 after falling in love with Llandudno and its beautiful surroundings. Over the first two years we spent time re-decorating and improving the facilities at The Wildings, along with operating as a bed and breakfast and meeting new and regular guests alike. In 2021 we were lucky enough to stumble upon an exciting opportunity which involved incorporating The St Tudno Hotel with The Wildings making us a 31 bedroom hotel with both a bar and restaurant. From that moment onwards it's been really exciting for us, expanding on we already offered as a small bed and Tudno's much broader offerings, to breakfast and combining it with that create what we hope is a truly memorable experience in one of Llandudno's finest hotels.

We are proud to be a family run establishment and work hard to ensure your stay with us is as enjoyable as possible, so please don't be afraid to see one of us with any queries you may have. We pride ourselves on our reputation and service standards and therefore would appreciate it if you speak to us directly if you have any feedback, both positive and negative to ensure we continue to maintain our high standards for all our guests. We love to read the comments in our visitors book so please feel free to leave us a few words during your stay or before you depart, you will find this by reception. Also, with review sites such as trip advisor and [bookings.com](https://www.booking.com) proving so popular we would appreciate it if you could take a few minutes to post us a review or like us on Facebook.

We have enclosed further details and information within this folder that we think you might find useful.

We really do hope that you enjoy your stay here with us at The Wildings Hotel.

Kind regards,
Ian and the team

MANY LOUNGE AREAS THROUGHOUT THE HOTEL...

In the spring and summer weather permitting you can enjoy our food and drink offerings on our terrace at the front of the hotel with an authentic al fresco experience taking in the fantastic views across Llandudno Bay.

Throughout The Wildings and Tudno's Restaurant we have many lounge areas and a bar/ These areas all offer sea views across the bay. In the winter you can relax in front of our open fire whilst enjoying one of our many food offerings or a beverage of your choice.

SEAFRONT TERRACE...

Tudno's Restaurant and Bar offers a wonderful variety of food & drinks for you to enjoy in a relaxing atmosphere, many of which are source locally for your enjoyment. Why not book a table during your stay?

DRINK AND DINE...

DINING TIMES

Breakfast	8.00am - 10.00am
Lunch	12.00pm - 3.00pm
Dinner	5.30pm - 8.30pm
Bar	12.00pm - 11.00pm

General Information

WIFI

There is free Wi-fi throughout guest bedrooms and all public areas.

WIFI NETWORK - The Wildings Hotel

To connect to the internet select the above network and follow the instructions to sign up for free Wi-fi usage.

In Room Telephone

You can contact us at reception from the comfort of your room, please feel free to dial down to reception if there is anything you need. Follow your in room instructions.

Checkout

Check out is at 10.30am.

If you require a later check out time, please speak to the management team at reception to confirm prices and arrangements.

Security

The main front door is locked in the evening, you are provided with a key for this door along with your room key. We ask for security that you ensure the door is closed behind you when you leave or return to us during the evening. Please ensure your room door is shut and locked behind you to secure your personal belongings.

There is 24-hour CCTV throughout the hotel which is monitored at all times.

Parking

Unfortunately due to restrictions from the local authority we are unable to offer parking to our guests. This is deeply saddening for us as we understand the difficulty of parking in Llandudno, however it has become too difficult for us to navigate due to these new restrictions. Please ask at reception should you need any assistance or advice on where to park in the town.

General Information

Reception

Reception is manned from 8am - 10pm to assist you with any general enquires. Please use the bell if you can't see a member of staff around and somebody will be with you.

Night Emergencies

Ian or Mary will be on site if there are any emergencies. After 10pm when reception is closed, you can reach us by calling 07301131822/ or 01492 874411.

Ironing Facilities

Ironing boards and irons are available, please ask at reception.

Ice Machine

There is an ice machine located on the ground floor in the lobby area near the lifts. This is for the use of all guests throughout your stay.

General Information

Smoking

Please be aware that The Wildings Hotel is a completely non-smoking hotel, this means the smoking of cigarettes, cigars and electronic cigarettes are not permitted in the bedrooms or public areas of the hotel. There is a designated smoking area located outside on the terrace. This is a legal requirement and we appreciate your help in this matter. Should anyone be found smoking in the building a fine of £100 will be issued.

Fire Alarm Test

For the safety of both our guests and team we regularly test our fire safety equipment. An alarm test will take place every Monday at approximately 11.00am. Please note there is no need for guests to evacuate the building at this time. We do apologise for any inconvenience this may cause.

Fire Evacuation

In the event of an evacuation (continuous ringing alarm) follow the fire evacuation route on the back of your bedroom door, leaving the hotel by the nearest exit. Periodically hotel management run a fire evacuation drill for quality and training purposes. Notices of this will be displayed in public areas of the hotel.

Housekeeping and "Do Not Disturb"

Your bedroom will be serviced daily between 10am - 15:00pm. If you do not require your room to be serviced, please place the "DO NOT DISTURB" sign on the door. Please note, outside of the allocated hours, we are unable to fully service guest rooms. However, if you do require any items such as towels, toiletries or a top up of tea and coffee making facilities, please contact reception and they will be delighted to assist.

General Information

Newspapers

Newspapers are available if pre-ordered at reception the day before they are required. Charges may apply.

Luggage

If you require any assistance with your luggage, this is available during reception opening hours. Please notify reception at least 15 minutes before assistance is needed to ensure a speedy service. We can store your luggage short term free of charge.

Lost Property

The Wildings Hotel endeavours to reunite all guests with any property that may be left on departure. We do have a strict lost property procedure which allows us to record all items found. However, we are unable to accept any responsibility for any items that are not found. Please note that postage charges will apply.

Local Services

Taxis:

Interlink/ Alliance

01492 878787

Tourist Information:

26 Victoria Centre

Mostyn Street

LL30 2RP

01492 577577

Venue Cymru (Theatre):

The Promenade

Penrhyn Crescent

LL30 1BB

01492 872000

Doctors:

Mostyn House Medical Centre

Mostyn Broadway

LL30 1YL

01492 860401

Out of hours number-

03001235566

Craig Y Don Medical Practice

Clarence Road

LL30 1TA

01492 864540

Pharmacy:

Savers

76 Mostyn Street

LL30 2SB

01492 870741

Post Office:

WHSmith

101 Mostyn Street

LL30 2NY

Optician:

Specsavers

Victoria Centre

Mostyn Street

LL30 2NG

01492 877077

Dentist:

Madoc Dental Care

3 Madoc Street

LL30 2TL

01492 870525

Emergency Services:

CALL 999 for Fire services,
Ambulance and Police

NON- EMERGENCY: CALL 101

Dog Friendly things to do in and around Llandudno

Restaurants/ Cafes / Pubs

Dudley & Georg's- 127 Mostyn St, Llandudno LL30 2PE

The Kings Head- Old Rd, Llandudno LL30 2NB

The Snowdon- 11 Tudno St, Llandudno LL30 2HB

Mulbery, Conwy Marina- Conwy Marina Ellis Way, Conwy LL32 8GU

The Albert- 56 Madoc St, Llandudno LL30 2TW

Rhos Fynach Tavern- Rhos Promenade, Rhos on Sea, Colwyn Bay LL28
4NG

The Irish Bar-137 Mostyn St, Llandudno LL30 2PE

The Cross Keys- 26-28 Madoc Street, Llandudno LL30 2TL

The Queen Victoria- 4 Church Walks, Llandudno LL30 2HD

Randolph Turpin Bar & Captains table- The Summit Complex, Great
Orme, Great Ormes Head, Llandudno LL30 2XF

Beaches

West Shore- 1 mile

Colwyn Bay- 7 miles

Deganwy- 2.3 miles

Conwy Morfa- 7 miles

Rhos-on-Sea- 5 miles

Abergele Pensarn- 13.9 miles

Sight seeing

Fairy Glen- Betws Y Coed- Rocky, tree-lined ravine with paths beside a winding creek & resident sprites according to legend- (Please note that the Glen is cash only and there is no waste bins or toilets in the Fairy Glen so please prepare for the journey. The village is just 2.2 miles away.)

Ffestiniog & Welsh Highland Railway- www.festrail.co.uk

City Sight Seeing- hop on/ off bus- Seasonal- Llandudno Hop-on Hop-Off Tourist Bus Tours | City Sightseeing© (city-sightseeing.com)

Dingle Nature Reserve- The woodland is dense, which helps keep you dry if you find yourself visiting on a rainy day. This is an incredibly peaceful place to bring your dog, a tranquil, clean and safe place to escape to, you may well even see a rare red squirrel or two!

Home Front Museum- Exhibits showcasing life for civilians during World War II, including recreations of shops & homes.

Conwy Water Gardens- Wildlife-rich site for coarse fishing and a nature trail, plus an aquatic centre and pancake house.

Happy Valley- Home to wildlife animals and plants, family walks, a putting green, a ski slope and the cable car base station, all situated on the side of the Great Orme in Llandudno.

Great Orme Tramway & Country park- Seasonal- The Great Orme Tramway is Britain's only funicular, or cable-hauled, tramway that travels on public roads. Delighting visitors since it opened in 1902. The Tramway climbs a mile (1500m) through the Great Orme Country Park and Nature Reserve to the Great Orme's spectacular summit.

Telephone Numbers

To call Reception, dial 0

To call another room, see the list of extensions below. Dial the number and press send

Room Number	Extension Number
Room 1	1001
Room 2	1002
Room 3	1003
Room 4	1004
Room 5	1005
Room 6	1006
Room 7	1007
Room 8	1008
Room 9	1009
Room 10	1010
Room 11	1011
Room 12	1012
Alice Suite	1013
Room 14	1014
Room 15	1015
Room 16	1016
Rhoda Suite	1017
Room 18	1018
Room 19	1019
Room 20	1020
Room 21	1021
Room 22	1022
Room 23	1023
Room 24	1024
Room 25	1025
Room 26	1026
Room 27	1027
Room 28	1028
Room 29	1029
Room 30	1030